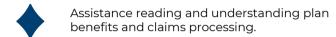
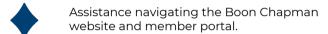
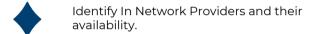
## **"" BOON-CHAPMAN**

## HIGH TOUCH Providing extraodinary service for our members

## WHAT WE DO:







Help obtaining and preparing necessary documentation such as; medical records, itemized bills, other insurance verification, and subrogation information.



Help with predeterminations, medical preauthorizations, appeals, and prescription drug authorizations.



Most importantly, FOLLOW UP.

## WHY CHOOSE US?

The objective of the High Touch Customer Service is to enhance the participant's overall Health Plan experience. We strive to be helpful and extremely detailed when providing information while filling the gaps and taking the necessary steps to find a resolution when issues arise. Choosing to enroll in High Touch services gives your employees the individualized care and attention they both love and deserve.



- www.boonchapman.com

**CONTACT US** 888-660-0467